# Florida Children and Youth Cabinet

Technology Workgroup

**April 20, 2018**

**3:00 p.m. - 5:00 p.m. EST**

Department of Children and Families

Building 1, Room 132

1317 Winewood Blvd., Tallahassee, FL 32399

**Join by Phone: 1-888-670-3525; Conference ID: 450-816-1561**

# **Meeting Summary**

Note: The following is a summary of the highlights of the proceedings and is not intended to be construed as a transcript. To obtain meeting materials, please visit www.flgov.com/childrens- cabinet.

**Attendance Summary**

**Florida Children and Youth Cabinet Technology Workgroup members and guests in attendance**:

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| * Victoria Zepp, Chair of Technology Workgroup * Merrio Tornillo, Agency for State Technology * Burt Walsh, Agency for State Technology | * Melanie May, Office of Early Learning * Michael Avello, Agency for State Technology * Andre Smith, Department of Education |

**Member Representatives and Participants via Phone**:

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| * Geoff Fulcher, Department of Juvenile Justice (*member representative*) * Miranda Beggin, Third Sector Capital Partners * Dr. Brittany Birkin, Florida Children’s Services Council * Jennifer Delva, Florida Early Childhood Comprehensive Systems Impact Project Evaluation Team, USF | * Dr. Jennifer Marshall, Florida Early Childhood Comprehensive Systems Impact Project Evaluation Team, USF * Lisa Pittman, Children’s Trust in Miami * Cedric Ade, Florida Early Childhood Comprehensive Systems Impact Project Evaluation Team, USF | * Steve Davis, Agency for Persons with Disabilities * Heidi Fox, Agency for Healthcare Administration |

**Staff**:

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| * Lindsey Zander, Executive Director |

Meeting Start Time: 3:00 p.m.

Meeting End Time: 4:22 p.m.

## **Call to Order and Welcome**

Chair Victoria Zepp called the Florida Children and Youth Cabinet (CYC) Technology Workgroup (Workgroup) meeting to order and welcomed everyone in attendance. Chair Zepp reminded the Workgroup members to complete and get their contact lists to Lindsey Zander to further improve the dissemination of information. Chair Zepp also followed up with Lindsey Zander to confirm that the health related datasets from Heidi Fox had indeed been shared with the group that morning. Chair Zepp reminded everyone that this information, the agendas, and any presentations can also be found on the Cabinet website (<https://www.flgov.com/childrens-cabinet/>).

The Technology Workgroup is still developing a Cabinet portal. There are grad students at Florida State University that are working with the Workgroup to update the website. If any agencies have actionable items or content that they want to promote to the state, the portal is an excellent resource for it.

Chair Zepp informed the Cabinet of the Department of Children and Families’ Suicide Prevention Taskforce and plans to discuss the topic at the next Workgroup meeting, once the Workgroup receives contact information for them.

## **Presentation by Miranda Beggin & Mary Beech, Third Sector Capital Partners: Pay-for-Performance: A Case Study from Northern Virginia**

Miranda Beggin and Mary Beech provided context on their Empowering Families cohort initiative. Third Sector’s goal is to work with government and non-profits to improve performance-based outcomes. Much of their work revolves around consulting and launching outcomes contracts to improve the correlation between government contracting/funding on social issues and actual results. Third Sector has partners and has worked around the U.S.

Mary Beech explained that contracts are a small part of the work Third Sector does with government agencies. Their collaboration also involves consulting, bringing stakeholders together, and developing data and communication systems. Unlike traditional contracting where data is reported at the end of a contract, outcomes-oriented contracting puts outcomes at the front and center with data being shared and accessed frequently to inform real-time adjustments and improvements for government, in addition to future funding and program decisions. This improves accountability and support for achieving goals.

The case study in Northern Virginia is utilizing recent legislation from 2014 to embed bonus payments into a contract to a local workforce agency. This legislation enabled this type of outcomes oriented contracting, called Pay-for-Performance, and was unique because it enabled the contract to include no-year payments for outcomes achieved beyond the length of the program. The provider was thus able to consider goals for a particular population that they had a hard time reaching in the past and use financial incentives to bring diverse stakeholders to the table to achieve outcomes for this population.

The five components of outcomes-oriented contracting are: 1) Goals, 2) Metrics, 3) Data Sharing & Evaluation, 4) Continuous Improvement Process, 5) Incentive Structures.

To address the data privacy with minors, Third Sector de-intentified (removed personally identifiable information) from the data set in order to share it across partners.

Chair Zepp asked for examples of how Third Sector put a two-generational lens on this project. Mary responded that this particular project was less two-gen and more population specific. However, other projects do take on the two-gen approach. Third Sector is considering which projects to hone in on next that will be sustainable and positively impact youth.

## **Presentation by Brittany Birken & Dale Brill, Florida Children’s Council: FATES: Two Generational Strategies to Improving Outcomes for Children and Families**

Dr. Brittany Birken provided a background on the Families’ Ascent to Economic Security (FATES) child care and workforce systems integration project. What Dr. Birken’s team found was that increases in wages result in loss of benefits in social services, where the loss of the benefits is greater than the increase in benefits (aka cliff effect). This was typically reflected in loss of child’s health insurance supports, loss of child care, and the loss of housing (for those receiving housing subsidies). This would thus put families working towards economic self-sufficiency through more hardship as they began to experience success beyond thresholds of work support eligibility.

Part of the research Dr. Birken’s team did was to consider services that would help families towards economic self-sufficiency. Their two-generational approach considers ways to support child care and adult work progression. Although cliff effects are present wherever support benefits are abruptly terminated upon achieving the maximum allowable income, the critical nature of child care tuition subsidy suggests that not all cliff effects carry such significant impact. In fact, in 62 Florida counties, the least expensive child care is costlier than the least expensive rent. This fiscal cliff can be insurmountable for low-income families.

Through FATES, Children’s Services Councils, CareerSource, and Early Learning Coalitions will partner in four counties to integrate workforce and early learning services that support low-income families. The Florida Children’s Council has secured $1.2 million from the W.K. Kellogg Foundation as base funding to implement FATES.

The proposed solution is to engage families eligible for child care subsidies in workforce development services. Individual workforce plans include assessment aligning needed workforce supports, but also help identifying what child care resources are needed to ensure success for the family. As part of this effort, a decelerated payment plan would be established for phase-out payments to help ease the cliff effect as family income triggers loss of child care subsidies.

The data elements include traditional demographic information, in order group the children for comparison and better analyze the data. A history of wage and workforce readiness will also be used to compare pre- and post- measures. The program will look long-term, past the three-year mark, to capture total wage, sustainability, self-sufficiency status, resiliency. The team also wants to assess how prevalent this “cliff” issue is as well, across generations.

The program features six key components: 1) Sector strategies, 2) Career lattice (sector) alignment, 3) Career readiness and advancement counseling, 4) Child care phase-out payments, 5) Service alignment and utilization, 6) Child-care program quality.

# **Next Steps**

**Action Item 1**: Workgroup members share contact lists with Lindsey Zander.

**Action Item 2**: Agency representatives will share content with Chair Zepp to add to the Cabinet portal.

**Action Item 3**: Lindsey Zander will get contact information on the Suicide Prevention Taskforce.

**Action Item 4**: Melanie May and Dale Brill will exchange contact information to have a phone conversation regarding specific data points and evaluation at a later date.

**Action Item 5**: Chair Zepp will follow up and publish Dr. Birken’s two-gen report on the Cabinet website.

# **Closing**

The next Technology Workgroup meetings will be:

* Friday, May 11th, 3:00-5:00 p.m.
* Friday, June 22nd, 3:00-5:00 p.m.

# **Adjournment**

The meeting was adjourned at 4:22 p.m.